



# Updated Notification Emergency Closure – Welsh Road

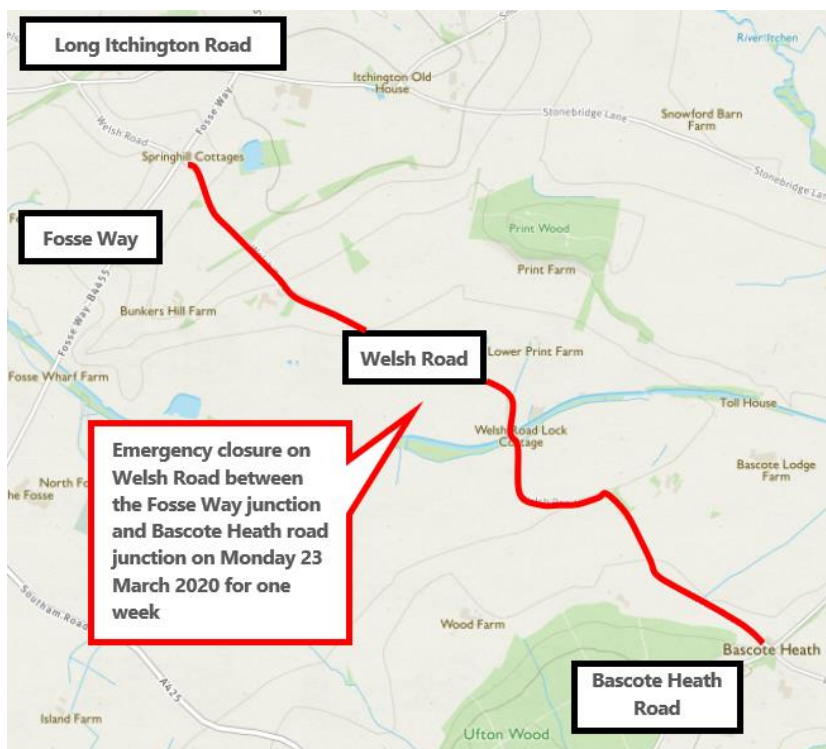
March 2020 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Initial works have now started and are carried out by LM – a joint venture between Laing O'Rourke and J. Murphy & Sons.

**The Welsh Road emergency closure will now be extended for an additional week, between the Fosse Way junction and Bascote Heath Road junction. The road will remain closed for two weeks.**

The reason for the closure is to undertake emergency repair work to ensure the road is kept safe and secure for all users.

Access will still be maintained for households and businesses along the road and a clearly signposted diversion will be in place. Please register at [hs2inwarwickshire.co.uk](http://hs2inwarwickshire.co.uk) to receive updates about works in your area and for up-to-date traffic information go to [one.network](http://one.network).



If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)

## Duration of works

Emergency closure 24/7 - Monday 23 March for two weeks.

Working hours between 8.00am and 6.00pm Monday to Friday, and 8.00am to 1.00pm on Saturday, subject to site and weather conditions

We may be on site for up to one hour before or after those times, to set up or pack up.

## What to expect

Some noise from on-site machinery during working hours.

Maintained access for emergency services and to properties and businesses along the route.

## What we will do

Keep [one.network](http://one.network) and [hs2inwarwickshire.co.uk](http://hs2inwarwickshire.co.uk) up-to-date with any changes.

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# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

**Residents' Charter and Commissioner** The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 [route](#).  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

If you have any questions about this notification of works, please get in touch.



24/7 Freephone **08081 434 434**



Minicom **08081 456 472**



Email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what is happening in your local area, visit:  
[www.hs2inwarwickshire.co.uk](http://www.hs2inwarwickshire.co.uk)

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>